

## **Four Steps for Using the Authority of the Resource Technique**

- 1) Introduce yourself and take a moment for ice breaking conversation
- 2) Give an objective description of the undesirable behavior observed
- 3) Reveal/"interpret" the implications of the undesirable behavior. Focus on how the behavior impacts to the resource or the experience of others.
- 4) Describe the desired behavior.  
Communicate appreciation for the resource and model desired behavior when possible.  
Describe agency norm when appropriate.

# **Suggested Practices for Using the Authority of the Resource Technique**

## On-Site Practices

- Eliminate distractions
- Refer to norms shared by other users
- Focus on, touch, handle, examine things in nature
- Be a desirable role model
- Use appropriate body language
- Model the desired practices and behaviors
- Use the (non-blaming) "passive voice" when describing behaviors
- Don't put group leaders or parents on the spot in front of their group or children.
- Remove evidence of prior impact

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## Off-Site Practice

Anticipate common undesirable behaviors in your area then develop and practice ART messages that address them using role playing.